| Service | situation | \<returnStatus\> | \<errorCode\> | return message/error message | Additional information | Comments |
|---|---|---|---|---|---|---|
| All requests | Asiakastieto's services are not available | 1 | V01 | | | |
| | | | | | | |
| | Problem in data communications | 1 | V01 | | | |
| | Problem in Asiakastieto's front-end system | 1 | V01 | | | |
| | Mandatory parameter is missing | 1 | 852 | \<errorText\>Error in the operation of the user interface application\</errorText\> | | |
| | Invalid user ID | 1 | Van | \<errorText\>Invalid user ID\</errorText\> | VA2/VA4/VA5 | |
| | | | | FailedAuthentication | | |
| | Invalid password | 1 | VA3 | \<errorText\>Invalid password\</errorText\> | | |
| | | | | FailedAuthentication | | |
| | Checksum is invalid | 1 | 501 | \<errorText\>MAC CHECKSUM INVALID\</errorText\> | | |
| | URL is out of date | 1 | 505 | \<errorText\>MAC CHECKSUM TOO OLD\</errorText\> | | |
| | Problem with the user account | 1 | 103 | \<errorText\>The session is not valid\</errorText\> | | Contact Asiakastieto |
| **Consumer Information** | | | | | | |
| getPaymentDefaults (Person's payment defaults ) | Invalid personal identity number | 1 | VC6 | \<errorText\>Invalid identity number\</errorText\> | | |
| | Identity number missing | 1 | VX1 | \<errorText\>Identity number missing \</errorText\> | | |
| | The person is not in the register, person don't have any payment defaults in the register | 0 | EIR | \<EIRText\>The person is not found in the register.\</EIRText\> | | |
| | The person has payment defaults, i.e. the person is in Asiakastieto's register | 0 | | \</personBasics\>..\<paymentDefaultCount\>05\</paymentDefaultCount\> | \<paymentDefaultCount\>nnn\</paymentDefaultCount\> | |
| | | | | | | |
| getDecisionProposal | | | | | | |
| | Problem with Population Register Center service | 1 | VT2 | \<errorText\>Error in the use of remote service\</errorText\> | | |
| | | 1 | VT8 | \<errorText\>Error in the use of remote service\</errorText\> | | |
| getSimppeli | | | | | | |
| getPaymentClassification (Person's payment default classification) | Service is not available for the user id | 1 | V20 | | Maksuhäiriöluokittelu ei käytössä tällä käyttäjätunnuksella | |
| | | | | | | |
| | Invalid personal indentity number | 1 | VC6 | \<errorText\>Invalid identity number\</errorText\> | | |
| | Identity number missing | 1 | VX1 | \<errorText\>Identity number missing \</errorText\> | | |
| | The person is not in the register, person don't have any payment defaults in the register | 0 | EIR | \<EIRText\>The person is not found in the register.\</EIRText\> | | |
| | The person has payment defaults, i.e. the person is in Asiakastieto's register | 0 | | \</personBasics\>..\<paymentDefaultCount\>05\</paymentDefaultCount\> \<paymentDefaultSummary\> \<classificationCode/\>... | \<paymentDefaultCount\>nnn\</paymentDefaultCount\> | |

| | | | | | | |
|---|---|---|---|---|---|---|
| **getBasicPopulationInformation getExtensivePopulationInformation (Population Register check)** | | | | | | |
| | Service is not available | 1 | | | | |
| | Problem with Population Register Center service | 1 | VT2 | <errorText>Error in the use of remote service</errorText> | | |
| | | 1 | VT8 | <errorText>Error in the use of remote service</errorText> | | |
| | Service is not available for the user id | 1 | VT5 | <errorMessage><cmn:errorCode>VT5</cmn:errorCode><cmn:errorText>Right to population register missing </cmn:errorText></errorMessage> | VRK-oikeus puuttuu | |
| | Invalid personal identity number | 1 | VC6 | <cmn:errorCode>VT5</cmn:errorCode> | | |
| | Identity number missing | 1 | VX1 | <cmn:errorText>Right to population register missing </cmn:errorText> | | |
| | The person is not found in the Population Register | 0 | | </errorMessage> | | |
| | The person is found from the Population Register | 0 | | <populationRegisterData>...<populationRegisterStatus>000</populationRegisterStatus> | | |
| | Personal identity number is passive | 0 | | <populationRegisterStatus>002</populationRegisterStatus>  Personal identity number has been passivated | | |
| | Person's address data is not submitted | 0 | | <populationRegisterData>...<domicileData> is missing | Address data is missing | |
| **Company Information** | | | | | | |
| **getReport** | The company is not in the register | 1 | I40 | <errorText>No company can be found on the basis of the search criteria</errorText> | | |
| | Invalid Business ID format | 1 | VH5 | <errorText>Invalid Business ID/VAT number</errorText> | | |
| Company Basics | Company has dissolved | 0 | | <companyStatus>... <statusCode>L</statusCode> | | |
| | | | | | | |
| Company's payment defaults | | | | | | |
| | The company has no payment defaults | 0 | | <companyPaymentDefaultData>…<paymentDefaultCount>0</paymentDefaultCount> | <paymentDefaultCount>0</paymentDefaultCount> | |
| | The company has payment defaults | 0 | | companyPaymentDefaultData>...<paymentDefaultCount>7</paymentDefaultCount> | <paymentDefaultCount>nnn</paymentDefaultCount> | |
| | | | | | | |
| Company's risk indicator | | | | | | |
| | No risk indicator is calculated for the company | 0 | | <classification /> | Points = blank | The company is not in operation, it is not yet registered, etc. |
| | Risk indicator is calculated for the company | 0 | | <formula>2</formula><classification>RL2</classification>...<points>37</points> | Points = risk indicator points | |
| | | | | | | |
| Company's persons in charge | | | | | | |
| | The company has no persons in charge | 0 | | | personInChargeCount = 0 | |
| | The company has persons in charge | 0 | | PersonInChargeData | personInChargeCount > 0 | |
| | | | | | | |
| | The company has no authorised signatories | 0 | | | authorisedSignatoryCount = 0 | |
| | The company has authorised signatories | 0 | | AuthorisedSignatoryData | authorisedSignatoryCount > 0 | |

| | | | | | | |
|---|---|---|---|---|---|---|
| List of Companies | Search by name returns more than 80 rows. | 0 | MOR | `<errorMessage><errorCode>MOR</errorCode><errorText>First 80 occurances retrieved. Modify your search</errorText></errorMessage>` | Searchname is too general. More than 80 matches found. First 80 rows are also returned. | |
| **Monitoring** | | | | | | |
| inserting into monitoring service | Licence for monitoring service is missing | 0 | VA4 | VA4:Invalid user ID | | |
| | Company or person is already in monitoring service | 0 | | no error message | | |
| | Company is not not found in the register | 0 | I40 | No company can be found on the basis of the search criteria | | |
| | Company has dissolved | 0 | VI1 | VI1:The company is not active | | |
| Company is in bankryptcy | Company is in bankryptcy | 0 | VI1 | VI1:The company is not active | | |